Privacy Policy

Effective Date: 20/03/2025
Last Updated: 20/03/2025

1. Introduction
Flyte Technologies and Solutions is committed to protecting data privacy and security. We develop software solutions for medical organizations but do not collect, process, or store patient data. This Privacy Policy outlines our role in data protection and compliance with the Nigeria Data Protection Regulation (NDPR).

2. Scope
This Privacy Policy applies to our software solutions and services provided to healthcare organizations. It explains how we interact with data and the responsibilities of our clients regarding patient information.

3. Our Role in Data Protection

- We **develop and provide software** to medical organizations for managing healthcare data.
- We **do not collect, process, store, or control** patient data.
- The responsibility for data collection, processing, and compliance lies with our clients (healthcare providers using our software).

4. Data We May Interact With
Although we do not store or process patient data, our software may interact with:

- Patient records managed by healthcare organizations
- User authentication details for secure access
- System logs and analytics (non-personal data) for software performance monitoring

5. Security & Compliance
To ensure compliance with NDPR and industry standards, we:

- Implement **secure software development practices**
- Ensure **encryption and access controls** are supported in our software
- Regularly update our software to address security vulnerabilities
- Require our clients to comply with NDPR when using our solutions

6. Third-Party Services & Cloud Providers
Our clients may deploy our software on **cloud services** (e.g., AWS, Azure, or other

providers). It is the responsibility of healthcare organizations to ensure their cloud provider complies with NDPR and applicable data protection laws.

7. User Responsibilities
As our software is used by medical organizations, they are responsible for:

- Ensuring compliance with NDPR when processing patient data
- Configuring and managing software security settings appropriately
- Implementing proper access controls for authorized personnel

8. Data Breach Policy
While we do not handle patient data, we provide software security updates and guidance to minimize risks. Any data breach within a healthcare organization should be reported and managed by the respective client in accordance with NDPR guidelines.

9. Changes to This Privacy Policy
We may update this policy periodically. Clients will be notified of any changes that affect how our software interacts with data.

10. Contact Information
For questions about this Privacy Policy or our data protection practices, please contact us at: connect@ftsl-ng.com

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